### **Guidance/Care Center**



Between July 1 - December 31, 2023, the Guidance Care Center (G/CC) evaluated its processes and programs. G/CC uses this data to monitor its performance and to make improvements at needed.

- Adult clientssatisfied withservices:
- Child clients satisfied with services:

94.5%

96.6%

#### **Client Treatment Contacts:**

1,035

Children & Adolescents

4,217

**Adults** 

### Reduced Mental Health Symptoms at Discharge

Adult

86%

## Reduced Substance Use at Discharge

Adults

63.0%

#### Adults

**30-Day Readmission into Inpatient** 

11.3%

### Average Waiting Time for Appointment

**New Clients** 

11 Days



### The WestCare Mission

WestCare empowers everyone with whom we come into contact to engage in a process of healing, growth and change benefiting themselves, their families, coworkers and communities.

# **Uplifting the Human Spirit**